

## CHAPTER 5 HUMAN SERVICES

### 5.1 Introduction

Human services are efforts aimed directly to individuals and families to meet basic human needs for survival, social support and interaction, help in maintaining or gaining health and safety, and gaining access to available services. The purpose of the Human Services Element is to provide policy direction for public actions relating to the needs of residents of the City of Woodinville.

The Growth Management Act does not require a Human Services Element, nor does it include goals relating to human services. King County policies require that cities identify essential community and human services and include them in land use, capital improvement, and transportation plans. King County identifies human and community services as social and health services, emergency shelters, meeting places, performing arts and cultural activities, schools, libraries, parks and recreation, and fire and police protection (Countywide Planning Policies, CC-4 and CC-5). Snohomish County Countywide Policies do not include human service policies.

In August 1993, the City adopted a Human Services Funding Policy Program. This, plus the choice to include a Human Services element in this document, demonstrates the City's acknowledgment that a healthy city depends on the health and well-being of its residents. Woodinville periodically reviews regional data to assess indicators of public health and welfare. These reviews do not include detailed assessments of each area identified in King County's policies, but rather a overview of health and well-being based on indicators.

Woodinville is a small city in the region, and for this reason City policies provide for funding coordination and information referral for human services. At a later time, an expanded human services needs assessment based on primary research may lead to a changed role for the City.

### 5.2 Goals and Policies

**Goal HS-1: To support a safe, friendly, functional community in which human services and resources are accessible and affordable to all individuals and families.**

#### Policies

- HS-1.1** Encourage human service providers and programs to locate in the Woodinville area for easier access by residents.
- HS-1.2** Coordinate Land Use, Housing, Transportation, and Capital Facilities elements to support human services policies.
- HS-1.3** Encourage appropriate and affordable human service programs for residents of special needs housing programs.
- HS-1.4** Promote development regulations and standards that support special needs.

**Goal HS-2: To promote a variety of human services that reflect and respond to human needs of the community.**

**Policies**

- HS-2.1** In cooperation with appropriate state and local agencies, actively promote action-oriented programs that provide accessible youth-related services.
- HS-2.2** Emphasize life skills oriented programs to promote the well-being of the community.
- HS-2.3** Support programs that address childhood depression and drug/alcohol abuse.
- HS-2.4** Support programs that provide accessible day care and other needed services for families.
- HS-2.5** Support programs that address the additional need indicators as assessed annually for the Human Services Funding Policy Program.
- HS-2.6** Support social services that provide preventative programs.
- HS-2.7** Provide resources for coordinating and disseminating resource information of available regional human services by identifying human service needs and resources available in the area.

**Goal HS-3: To ensure that the community is aware of human services and resources that are available to them.**

**Policies**

- HS-3.1** Work cooperatively with other jurisdictions to refer those in need to appropriate human services.
- HS-3.2** Coordinate with public and private community organizations and local media to inform residents of available services and resources.
- HS-3.3** Encourage accessibility of human services and resources information in a manner that alleviates or addresses any communication barriers.

**Goal HS-4: To maintain the City of Woodinville's Emergency Comprehensive Management Plan and program to promote the education of residents in areas of disaster preparedness and response.**

**Policies**

- HS-4.1** Work cooperatively with Woodinville Fire and Life Safety District, King County and other Zone 1 (Eastside) cities in the development of plans and programs to provide mutual aid and support to all our citizens during an emergency event.
- HS-4.2** Participate in state and local emergency exercises and training programs.
- HS-4.3** Provide emergency preparedness information to the public.

## **5.3 Plan Implementation and Monitoring**

### **5.3.1 Implementation Strategies**

The following items are potential Human Services Element implementation and monitoring strategies, which could be selected by City Council. These strategies implement the human services policies through specific actions. They should be considered as more information is gained about human needs in Woodinville. The strategies may become increasingly significant as Woodinville grows in population and economic activity.

The following items are potential Human Services Element implementation and monitoring strategies, which could be selected by City Council:

1. Consider the feasibility of incorporating land and building(s) for a human services center in the design of the future Civic Center Complex,
2. Cooperate with community and religious\* organizations by actively participating in their planning and provision of human services,
3. Make available a City Hall information center where interested citizens might obtain copies of hearing notices, informational brochures, or other materials,
4. Extend support to social service organization activities by providing parking, traffic control, and other services as appropriate,
5. Evaluate effectiveness of programs so that City resources produce a clear and definable benefit to the community. Revise policies and programs in response to evaluation,
6. Periodically analyze and document local human services needs, identify trends, and develop a plan to address future needs in human services, and
7. Extend support to social services that are providing preventive programs.

### **5.3.2 Monitoring Program**

1. Communicate regularly with the School District, local social service agencies, local community and religious groups, and civic organizations to identify problems and resources for local households in need.
2. Regularly review codes and regulations to eliminate barriers to location and development of human service facilities that are compatible with surrounding land uses